Receipt date: 07/17/2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Noriyuki SHIMIZU

Mail Stop: PCT

Serial No. NEW

Attorney Docket No. 2006 1145A

Filed July 17, 2006

CUSTOMER MANAGEMENT SYSTEM |Corresponding to PCT/JP2005/000590 Filed January 19, 2005]

THE COMMISSIONER IS AUTHORIZED TO CHARGE ANY DEFICIENCY IN THE FEES FOR THIS PAPER TO DEPOSIT

ACCOUNT NO. 23-0975

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Pursuant to the provisions of 37 CFR 1.56, 1.97 and 1.98, Applicant requests consideration of the references listed on attached form PTO-1449 and any additional information identified below in paragraph 3. A legible copy of each reference listed on the Form PTO-1449 is enclosed, except a copy is not provided for:

- [X]each U.S. Patent and U.S. Patent application publication; \prod each reference previously cited in the international application PCT/ and/or \prod each reference previously cited in prior parent application Serial No.
- la. [X] This Information Disclosure Statement is submitted:

within three months of the filing date (or of entry into the National Stage) of the above-entitled application, or

before the mailing of a first Office Action on the merits or the mailing of a first Office Action after the filing of an RCE,

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and thus no certification and/or fee is required.

1b. [] This Information Disclosure Statement is submitted

after the events of above paragraph 1a and prior to the mailing date of a final Office Action or a Notice of Allowance or an action which otherwise closes prosecution in the application, and thus:

- (1) [] the certification of paragraph 2 below is provided, or
- (2) [] the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.
- 1c. [] This Information Disclosure Statement is submitted:

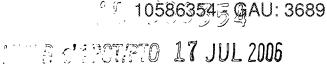
after the mailing date of a final Office Action or Notice of Allowance or action which otherwise closes prosecution in the application, and prior to payment of the issue fee, and thus:

the certification of paragraph 2 below is provided, and

the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.

- 2. It is hereby certified
 - a. [] that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the Statement, or
 - b. [] that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application and, to the knowledge of the person signing the certification after making reasonable inquiry, was known to any individual designated in §1.56(c) more than three months prior to the filing of the Statement.
- 3. [] Consideration of the following list of additional information (including any copending or abandoned U.S. application, prior uses and/or sales, etc.) is requested.

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- 4. For each non-English language reference listed on the attached form PTO-1449, reference is made to:
 - a. [] a full or partial English language translation submitted herewith,
 - b. [X] a foreign patent office search report (in the English language) submitted herewith,
 - c. [X] the concise explanation contained in the specification of the present application at page 2,
 - d. [X] the concise explanation set forth in the attached English language abstract,
 - e. [X] the concise explanation set forth below or on a separate sheet attached to the reference:
- U.S. Patent Publication Application No. 2002/007304 and EP 1160705 correspond to JP 2002-56160; and
 - U.S. Patent No. 6,163,693 and WO 99/31908 correspond to JP 2002-509405.
- 5. [] A foreign patent office search report citing one or more of the references is enclosed.

Respectfully submitted,

Noriyuki SHIMIZU

Michael S. Huppert

Registration No. 40,268

Attorney for Applicants

MSH/kjf Washington, D.C. 20006-1021 Telephone (202) 721-8200 Facsimile (202) 721-8250 July 17, 2006

Receipt date: 07/17/2006 INFORMATION DISCLOSURE STATEMENT 105863547- CLAUZOUD											
FORM PTO 1449 (me	ATTY DOCKET NO. SERIAL NEW			^{NO.} 10/586354							
PAT LIST OF I	APPLICANT Noriyuki SHIMIZU										
Date	FILING DATE July 17, 2006			GROUP							
U.S. PATENT DOCUMENTS											
*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME CLASS		SUBCLASS	FILING DATE IF APPROPRIATE				
/D.S.E./	AA	2002/0007304	1/2002	Kasaj	ajima et al.						
/D.S.E./	АВ	6,163,693	12/2000	Ry	Rydbeck						
	AC						_				
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	AE										
	AF										
	AG										
	АН										
	ΑI										
FOREIGN PATENT DOCUMENTS											
		DOCUMENT NUMBER	DATE	со	COUNTRY CL		ASS	SUBCLASS	TRANSLATION YES NO		
/D.S.E./	AJ	2002-56160	2/2002		JP				Abstract		
/D.S.E./	AK	1 160 705	12/2001		EP						
/D.S.E./	AL	2003-44607	2/2003		JP				Abstract		
/D.S.E./	AM	2000-259728	9/2000	JP					Abstract		
/D.S.E./	AN	2002-509405	3/2002	JP					3/2002		
/D.S.E./	AO	99/31908	6/1999	wo						·	
/D.S.E./	AP	8-224351	9/1996	JP					Abstract		
/D.S.E./	AQ	2002-345051	11/2002	JP					Abstract		
OTHER DOCUMENT(S) (Including Author, Title, Date, Pertinent Pages, Etc.)											
	AR										
EXAMINER	/David Easwaran/				DATE CONSIDERED 04/21/2009						

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of form with next communication to applicant.